



👤 41 years
 ♂ Male
 📍 Chişinău
 💰 1 000 EUR

Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>

Сотрудник (Иностранные языки)

About me

Fast learning, creative, efficient, empathic, negotiate savvy, organized

Work experience

Marketing specialist · Digital Group

September 2018 - August 2019 · 12 months

- Conduct market research to find answers about consumer requirements, habits and trends
 - Brainstorm and develop ideas for creative marketing campaigns
 - Assist in outbound or inbound marketing activities by demonstrating expertise in various areas (content development and optimization, advertising, events planning etc.)
 - Liaise with external vendors to execute promotional -events and campaigns
 - Collaborate with marketing and other professionals to coordinate brand awareness and marketing efforts
 - Plan and execute initiatives to reach the target audience through appropriate channels (social media, e-mail, etc.)
 - Assist in analyzing marketing data (campaign results, conversion rates, traffic etc.) to help shape future marketing strategies
 - Undertake individual tasks of a marketing plan as assigned
- Skills: Marketing research

Customer support · Joc solutions

February 2017 - March 2018 · 1 year 1 month

- answer customers questions with a professional and friendly service via live chat, telephone and email

TOP Skills

- **Customer service** · 1 year
- **Marketing research** · 12 months

Preferences

- In shifts
- Part-time
- Full-time
- Flexible
- Remote

Languages

- **Romanian** · Fluent
- **Russian** · Fluent
- **English** · Fluent
- **Italian** · Fluent
- **French** · Medium

Driving licence

Category: B
 With personal auto

- fix all customer queries and questions in a timely manner
- talk to other departments within the company to solve customer queries
- handle complaints or pass them to a supervisor
- add customer information onto a computer
- remain up to date with industry rules and procedures
- resolve any issues related to payment fault codes or errors

Skills: Customer service

Desired industry

- Marketing / Advertising / PR

Education: Higher

ASEM

Graduated in: 2008

Faculty: REI

Speciality: REI

Courses, trainings

Truck dispatcher course

Currently studying

Organizer: Dmitry Demishev